## Divine Mercy Academy

Sean T. Davis, Principal

245 Azalea Dr. (412) 372-7255 K to 8 Building

2526 Haymaker Rd, Monroeville, PA 15146 | Monroeville, PA 15146 (412) 373-0889 Early Childhood Center

## Dear Parents:

We are excited to share some news with you! For the 2018-2019 school year, the new Divine Mercy Academy is partnering with FACTS Management Company to provide tuition payment plans to fulfill and manage your tuition and fee payment obligations. This is required for all families attending **Divine Mercy Academy.** Many families already have an account set up through the financial aid application or if they have a student at a Catholic High School. Partnering with FACTS for this aspect of our business operations helps us to streamline our processes, and provide a number of added conveniences for you! Parents who have been part of the North American Martyrs community have been familiar with FACTS for the past 6 years.

FACTS is also the service utilized by the Diocese of Pittsburgh's Scholastic Opportunity Scholarship to assess qualification and determine financial need. FACTS serves over 7,000 schools nationwide, and is the largest provider of payment plans to faith-based and private PK-12 schools in the country. Over 2 million families enjoy the convenience and flexibility offered by their services, as well as other benefits, including:

- 1. An Easy Enrollment Process: All families will be participating in the new billing and payment platform. You will receive a notification through Option C to visit https://online.factsmgt.com/signin/3MR9B and complete your FACTS profile if you don't already have a FACTS account, or to log in and choose a payment plan. You can choose how you can receive payment reminders, as well as how you're going to fulfill your payment obligations, and FACTS will do the follow-up to payments not received on or before the due date.
- 2. Payment Options: Once you enroll in FACTS, you can choose your payment plan, selecting the number of payments you'd like to make and the payment method that works best for your family:
  - an automatic debit from a savings or checking account;
  - payment via a credit or debit card (with a nominal 2.85% service fee added); or
  - an invoice via mail or email.

## There are three payment options through FACTS:

- Pay in full by August 27, 2018
- Pay in two installments
- Pay monthly

Sign-up for a FACTS payment plan that works best for your budget.

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3. Convenient & Secure Account Management: You will have the ability to manage your account via the FACTS' secure Web site, and have access to FACTS customer service employees at their home office in Lincoln, Nebraska to answer your questions. Checking your account balance, making a payment, adding bank account or other credit card for added convenience, adding an additional authorized payer, or updating your personal information is a couple of clicks or taps away. FACTS' mobile payment platform works on all mobile devices too!

FACTS' Actively Managed Payment Plans allow you to choose a tuition payment plan that works with your family's budget, and allows Divine Mercy Academy to have full control over adjustments which may need to be made due to hardships or unforeseen circumstances. If you've already started making payments, the school will input the balance of the tuition still due to the school so that you can choose how you'd like to pay the remaining balance.

There is a nominal fee to cover the costs associated with the program. There is NO FEE to make a payment in full! If you'd like to choose two payments, there is a \$10 annual fee charged to the family. If you'd like to choose monthly payments, there is a \$45 annual fee charged to the family.

Please plan to have your FACTS account set-up no later than Monday, August 13<sup>th</sup>, 2018 so that we can finalize classroom rosters. If you do not have access to a computer, please contact the school and we will schedule you an appointment to use the school computer lab.

Thank you for your continued support of the new Divine Mercy Academy. We appreciate your commitment and support as we strive to provide the highest quality of education for your children. May your summer continued to be blessed!

In His service -

Sean T. Davis, Principal